



Emergency Resource Sheet SAN ANTONIO

Extreme Weather Updates

For information about cooling centers, warming centers and other city-managed resources, we recommend you visit the SA.GOV website. You may also call 3-1-1 or 210-207-6000.

<https://www.sa.gov/Government/Emergency-Crisis-Response>

Emergency Alert System

AlertSA: Sign up for the AlertSA Program to receive emergency notifications. The AlertSA system enables the City of San Antonio to send out critical information to resident quickly during emergencies.

Time sensitive messages can be delivered via:

- Home, Business and Cell Phones
- Email
- Text Messages
- Hearing Impaired Receiving Devices

Register online: <https://member.everbridge.net/index/892807736723690#/signup>

Phone: (210) 207-8911

Accessible Alert SA

The City of San Antonio is partnering with Deaf Link to provide the Accessible Hazard Alert System (AHAS) which will send accessible alert messages to registered residents who are Deaf, Blind, Hard of Hearing, or Deaf / Blind before, during, and after an emergency or disaster in the City of San Antonio.

Register online: <https://sat.ahasalerts.com/Register.aspx>

Register over the phone: For quick SMS Registration text **AHAS** to (210) 880-2072.

Additional Assistance

State of Texas Emergency Assistance Registry (STEAR)- Consider registering if you have a disability, are medically fragile, have limited mobility, communication barriers or require transportation/personal care assistance.

Register online: [STEAR](#)

Register over the phone: 211

To search for additional resources by zip code, please visit www.findhelp.org